

# Evaluation of Community-Based Services for Iowans with Disabilities and Behavioral Health Needs: We Want to Hear from You!

## What's happening?

The Iowa Department of Human Services (DHS) wants to know how well Iowa's community-based services related to behavioral health, disability, and aging are working for Iowans.

## Who can participate?

- People who use the services
- People who are waiting to use the services
- Family members and caregivers of people who use the services
- Case managers and other frontline staff who offer the services
- People who run Medicaid and other programs

## Why?

Your experience matters, and we want to learn from you. We need your help to improve Iowa's community-based services for behavioral health, disability, and aging.

## How can people participate?

There are two ways to participate:



1. Answer a few questions about your experience with community-based services in Iowa via the **online feedback form** ([www.CommunityServicesIowa.com](http://www.CommunityServicesIowa.com)). Your answers are anonymous. We will not record your name unless you want to provide it.



2. Attend an in-person or virtual **listening session** to share your experience. Sign up by emailing [harkinoutreach@drake.edu](mailto:harkinoutreach@drake.edu) or calling (515) 271-3688. You can find more details at <https://dhs.iowa.gov/CBSE>.

## When?

- The online feedback form will be open from July 5 to August 31, 2022.
- Listening sessions will take place through November 2022.